

## **Meal Plan and Meal Deal TERMS & CONDITIONS**

September 24, 2020

**IMPORTANT - PLEASE READ:** The following describes the Terms and Conditions that apply to a pre-paid Meal Plan or Meal Deal. Please keep a copy of these Terms and Conditions for your records.

All undergraduate students living in UNBC Housing at the Prince George Campus who have earned less than 60 UNBC credits hours are required to select a seven (7) or five (5) day mandatory Meal Plan. The Meal Plan fee will be applied to student accounts each semester with payment for the Meal Plan due at the same time as Housing fees. Students who achieve 60 UNBC credit hours part-way through the academic year must contact Housing and Residence Life if they wish to be removed from the mandatory Meal Plan.

Students who choose to live in UNBC Housing at the Prince George Campus, are choosing to participate in the mandatory Meal Plan as outlined above and included in the Housing Contract. Therefore, students who have questions related to food allergies, or specific dietary requirements (medical, cultural, religious, lifestyle, personal preference, other) must contact UNBC Food Services prior to signing the Housing Contract. While we strive to address dietary requests, please be advised UNBC Food Services may not be able to accommodate all individual dietary needs or preferences. No refund or reduction in the mandatory Meal Plan will be considered due to dietary restrictions.

Students living in UNBC Housing at the Prince George Campus who have earned more than sixty (60) UNBC credit hours can also purchase a Meal Plan or Meal Deal, but it is not mandatory. Meal Plans and Meal Deals can be purchased two ways; visit [www.unbc.ca/food-services](http://www.unbc.ca/food-services) to purchase with a credit card or, email [housing@unbc.ca](mailto:housing@unbc.ca) to have fees added to your student account.

The 7-Day Meal Plan is all-you-care-to-eat with unlimited in/out privileges during operating hours. The 7-Day Meal Plan is tax exempt and can only be used by the relevant student.

The 5-Day Meal Plan is all-you-care to eat with unlimited in/out privileges during Monday to Friday operating hours. The 5-Day Meal Plan is tax exempt and can only be used by the relevant student.

All Meal Deals are non-transferrable, non-refundable, and valid for two years. Meal Deals can be used by the purchaser and their guest(s).

The total value of the 7-Day and 5-Day Meal Plans include Dining Dollars that can be used at other food locations on campus (excluding the purchase of alcohol). Dining Dollars are non-transferrable, non-refundable, and valid for two years. The Dining Dollars balance will be printed on your receipt from a point-of-sale register. The receipt will indicate a purchase was made and provides the remaining balance of your Dining Dollars (signature not required). Meal Deals do not include Dining Dollars.

The 7-Day and 5-Day Meal Plans provide five guest passes per semester. Guest passes expire each semester, are non-transferable, and the meal plan holder must accompany their guest(s). Meal Deals do not include guest passes.

Meal Plans and Meal Deals are effective from the official move-in day until the last day of each semester, and closed for the Winter Break between semesters. Hours of Operation are listed at the main entrance and online: <https://www.unbc.ca/food-services>

Withdrawal from Mandatory Meal Plan: students living at the Prince George Campus who move-out/withdraw from Housing may be eligible for a partial refund of the mandatory Meal Plan fee pending approved early termination as per the Housing Contract. Early terminations resulting from a breach of compliance to the terms of the Housing Contract are not eligible for a refund.

Withdrawal from Non-Mandatory Meal Plan: students must email [housing@unbc.ca](mailto:housing@unbc.ca) or [food@unbc.ca](mailto:food@unbc.ca) to request withdrawal from a non-mandatory meal plan. Withdrawals received prior to the first effective date of the Meal Plan will be fully refunded. Once the Meal Plan begins, non-mandatory Meal Plans are eligible for a partial refund.

Withdrawal from Meal Deals: Meal Deals are non-refundable.

Eligible refunds for Meal Plans are pro-rated with a weekly rate for any partial/full weeks of participation, calculated to the nearest full week. The week is defined as Saturday to Friday. Dining Dollars are non-refundable and will be deducted from the remaining meal plan balance. Refunds are issued to the original method of payment, either the student account or the credit card used to purchase.

Your University issued ID is activated as the Meal Plan/Meal Deal card and must be presented to the cashier in order to access the Agora Dining Hall. Lost or stolen cards are to be reported immediately. The Meal Plan/Meal Deal purchaser is responsible for any purchases up to the time the card is reported lost or stolen and it is their responsibility to replace the card.